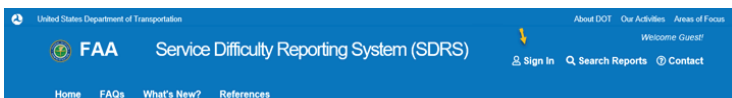


# Service Difficulty Reporting System Site (SDRS)

## Quick Reference Guide

### Login

If you are a registered user, login in by clicking on “[Sign In](#)” Icon



### General Aviation Reporting (Voluntary Submissions)



This panel is designed for the General Aviation public for reporting **Malfunction or Defect Reports**.

**Note: If you are an Air Carrier, Air Operator, Fractional Owner or Repair Station, do not submit a report in General Aviation reporting section.**

Select “[Create a Malfunction or Defect Report](#)”

#### Malfunction or Defect reports

You can electronically submit Malfunction or Defect reports.

[Create a Malfunction or Defect Report](#)

To retrieve all processed reports, click on “[Search All Processed Reports](#)”.

#### Search All Processed Reports (Malfunction or Defect and Service Difficulty Reports)

You have the ability to search and review all processed reports.

[Search All Processed Reports](#)

### Air Carriers, Air Operators, and Repair Stations Reporting (Regulatory Submissions)

To create a new account, click on “[Need an Account? Click Here.](#)”

CFR Part 121, 125, 135, 91K, and 145 Only!

[Need an Account? Click Here.](#)

Login to Access:

- Create Service Difficulty Report
- Batch SDR Upload
- Recent Submission List

[UAS- Part 135 Holders \(faa.gov\)](#)

To update your account profile, you will need to be signed in, select “[Update My Account Profile](#)”.

CFR Part 121, 125, 135, 91K, and 145 Only!

[Create Service Difficulty Report](#)

[Batch SDR Upload](#)

[Recent Submission List](#)

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[UAS- Part 135 Holders \(faa.gov\)](#)

You can also login by selecting “[Login to Access](#)”

CFR Part 121, 125, 135, 91K, and 145 Only!

[Need an Account? Click Here.](#)

Login to Access:

- Create Service Difficulty Report
- Batch SDR Upload
- Recent Submission List

[UAS- Part 135 Holders \(faa.gov\)](#)

To create a single submission SDR, select “[Create Service Difficulty Report](#)”

CFR Part 121, 125, 135, 91K, and 145 Only!

[Create Service Difficulty Report](#)

[Batch SDR Upload](#)

[Recent Submission List](#)

[Update My Account Profile](#)

[UAS- Part 135 Holders \(faa.gov\)](#)

To submit a Batch File, select “[Batch SDR Upload](#)”

CFR Part 121, 125, 135, 91K, and 145 Only!

[Create Service Difficulty Report](#)

[Batch SDR Upload](#)

[Recent Submission List](#)

[Update My Account Profile](#)

[UAS- Part 135 Holders \(faa.gov\)](#)

To view your recent submissions, select “[Recent Submission List](#)”

CFR Part 121, 125, 135, 91K, and 145 Only!

[Create Service Difficulty Report](#)

[Batch SDR Upload](#)

[Recent Submission List](#)

[Update My Account Profile](#)

[UAS- Part 135 Holders \(faa.gov\)](#)

For UAS CFR 135 Operators, select the [UAS-Part 135 Holders \(faa.gov\)](#) link. This will take you to the sharepoint site for submitting your report.

CFR Part 121, 125, 135, 91K, and 145 Only!

[Create Service Difficulty Report](#)

[Batch SDR Upload](#)

[Recent Submission List](#)

[Update My Account Profile](#)

[UAS- Part 135 Holders \(faa.gov\)](#)